

COVID-19 TESTING POLICY

Ski Instructor Academy is fully committed to keeping our courses and students safe during the coronavirus pandemic and as such will be implementing some important changes for the 2020/21 winter season. We wanted to inform all of our customers of our plans for testing and quarantining to ensure there is clarity, and to ensure the responsibilities of both SIA and our customers are fully understood.

General Responsibilities of SIA Customers

It is **your responsibility** as a traveller to protect your course investment by trying your best to self isolate prior to your course. Protecting yourselves and your course mates by being sensible and self isolating prior to your course is the best way to ensure you arrive Covid-free.

We are also advising that customers get a pre-flight Covid test within 72hrs of travel where possible or gain a *'fit to fly certificate'*.

Testing Positive+ Prior To Arrival

If you test positive prior to arriving at your SIA accommodation you must follow the local rules and laws regarding quarantine and further testing wherever you are. You can still arrive on your SIA Course as soon as you are Covid-free and cleared for travel. Any costs associated with your quarantine will be the responsibility of the student.

No refunds will be provided for lost training days due to a positive Covid test.

Testing Positive+ On Arrival

SIA will be carrying out point of care (POC) Covid-19 Testing to all students with SIA Accommodation on arrival in resort. SIA will be providing this service free of charge to ensure all guests are Covid-free on arrival. Should you receive a positive result, you will be isolated and quarantined until you produce a negative result and following local guidelines for quarantine - SIA will provide your quarantine accommodation during this period at no additional cost. (You may be moved from your assigned accommodation into quarantine accommodation during this period).

Whilst in quarantine you can continue the distance learning material and online courses during this period to make your time productive and will receive full assistance for food and supply needs by SIA support staff.

No refunds will be provided for lost training days due to a positive Covid test.

Testing Positive+ During Your Course

Should you develop Covid symptoms during your course then you will be required to self isolate immediately and undergo a Polymerase Chain Reaction (PCR) Covid Test. Should you test negative you can resume your course immediately. Should you test positive for Covid-19 then you will be required to self isolate for the Austrian Authority's recommended period and/or until you provide a negative test result. Anyone within the same apartment may also be required to self isolate for the required period and/or provide a negative PCR test after the required isolation period.

Government guidelines will be followed in this instance and PCR tests may require a test fee.

No refunds will be provided for lost training days due to a positive Covid test.

Code of Conduct

SIA's Student Code of Conduct within our **Terms and Conditions** has been updated to include Covid-19 related items. Ski Instructor Academy can not stress enough the importance of following local and national guidelines to ensure your safety and the safety of your course mates.

For further information please contact us by email at **info@siaaustria.com**